Agenda for the meeting of the Communications Consumer Panel to be held in Room 1.01 at Riverside House on Thursday 27th June 2013, 10:30 - 15:35

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1	Declaration of members' interests
	2.1 Minutes of the last CCP meeting and matters arising
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	2.2 Updated Actions
3	CMR Findings
4	Adult media literacy report
5	Complaints bulletin
	Nuisance calls
6	
7	GC9 - in contract price increases
8	Broadband COP mystery shopping
9	Tarrif complexity
10	Annual report
11	Communications Plan update
12	AOB
For information:	
	Recent developments of interest to CCP/ACOD - CCP47(13)
	at800 email
	Toolkit

Toolkit