

Communications Consumer Panel and ACOD Agenda 2023/12

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in hybrid format in G.01 at Riverside House and via Microsoft Teams on 14 December 2023

| | Item |
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| 1 | Chair's Welcome |
| 2 | Declaration of Members' interests |
| 3 | Minutes of the last meeting and matters arising |
| 4 | Chair's update |
| 5 | Informal Discussion with Ofcoms CEO and Group Director of Network and Communications |
| 6 | Supporting and promoting users' media literacy |
| 7 | Raising awareness of accessibility services across telecoms and broadcasting |
| 8 | Enforcement update on Royal Mail |
| 9 | Consumer policy update |
| 10 | Social Model of Disability |
| 11 | AOB |