Communications Consumer Panel and ACOD Agenda 2018/11

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room 2.01 at Riverside House on Thursday 15 November 2018 10:30 - 15:30

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1	Declaration of Members' interests
	2.1 Minutes of the last meeting and matters arising
2	2.2 Updated Actions
3	Consumer update
4	Access and Inclusion (Ofcom Market Research) update
5	SMEs update
6	Connected Nations update
7	Comparing Service Quality
8	Access Service update
9	Vulnerability
10	Panel research
11	АОВ

Observer: Andy Lewis