

Join us today!
It's as easy as 1,2,3...

Registering for Shine Health *Direct* couldn't be simpler.

Just tell us what you need, and we'll take care of the rest - including talking directly to your GP.

No more staying in, waiting at home for multiple deliveries, or worrying that you'll run out of anything.

In one quick and easy phone call, we'll make sure your products and medication are delivered to your door quickly and discreetly.



How it works...

Yes, it really is this easy!

- 1** Your dedicated personal advisor will call or email you on a pre-arranged date to order your products and medication
- 2** Your advisor will check you're ok, complete a stock check, place your order and arrange a convenient delivery date
- 3** Your products and medication will be delivered by a local driver, or courier, to your home or chosen destination.

What our members have to say...

"You give an all-round friendly, helpful and reliable service and the complimentary products are also of a high standard. Overall, I'm extremely happy with your service."

"With everyday life so busy, it's good that the team ring me to ask for what I need to order."

"Amazing service. Makes life so much easier!! Thank you so much"

"Customer service is excellent. Customer advisors always polite and helpful. Thank you!"

Register today for Shine Health *Direct*

To sign up today, or for more information:

-  0800 023 8857
-  info@shinehealthdirect.org
-  www.shinehealthdirect.org



Shine Health *Direct* is a service that has been set up by Shine and which is operated on its behalf by Bullen Healthcare Group Limited and Pharmore Plus. Bullen Healthcare, a fourth generation family business established in 1858, is one of the leading home delivery companies for stoma, urology and woundcare products medication prescriptions.



Shine Health *Direct*

A dedicated home delivery service for people with Spina Bifida

Call us today:
0800 023 8857



Why choose Shine Health *Direct*

Shine Health *Direct* is exclusive to Shine members, offering discreet and efficient delivery of urology and stoma products, as well as your prescription medications.

Our hassle free service lets you choose from either delivery to your doorstep or, if you're out and about, somewhere else that's convenient for you.

If you'd rather let your local pharmacy continue to handle your medications, that's fine too - Shine Health *Direct* has been specifically developed to meet the needs of our members. We'll even deal directly with your GP!

Launched in April 2015, it's now the largest dedicated home delivery service for people with Spina Bifida.

You're just one call away from quick, convenient delivery to your door.

Join today. Call 0800 023 8857

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Great Reasons to choose Shine Health *Direct*

- 1 You get your own dedicated personal advisor
- 2 Your advisor calls every month to see how you are and if you need anything, so you'll never forget an order
- 3 You can choose from a range of free complimentary items, every time you place an order with us
- 4 You'll receive all your products and medications together, in **one** simple delivery
- 5 We have a Rapid Response Team for life's emergencies, which is on call 365 days per year



95%
of Shine Health *Direct* members would recommend the service to a friend*



Don't take our word for it...

Over 1,000 Shine members have already joined Shine Health *Direct*. Watch why Graham has been with us since day one - Find his video case study online at: www.shinehealthdirect.org

*Based on Shine Health *Direct* survey - 101 members May 2018.

Complimentary items

These are provided to match the quantities and types of products on your prescription order



Wet Wipes

Moist skin cleansing wipes. They contain no lanolin or alcohol and at PH5.0 are balanced to the natural acidity of the skin. They have a pleasant cleansing and moisturising effect.

Dry Wipes

High quality, large, soft dry wipes. Available in a pack size of 30

Disposable Bags

Scented disposable bags have been designed for the hygienic and convenient method of ostomy and appliance waste disposal.

Available in a pack of 30



Sealaways

Self-sealing, thick grey disposable bags Available in a pack of 8

Absorbent bed pad

Super absorbent comfort weave Absorbent core. Waterproof moisture barrier. Core absorbs and locks away any leakage. Compact, light and discreet.

Available in a pack of 8

Hand sanitiser

Discreet pocket size pump spray, ideal when on the go. Kills 99.99% of germs in the first 30 seconds. No alcohol formula and kind to hands.

50 mls



Radar Key

The National Key System (NKS) offer disabled people independent access to locked public toilets around the UK. Toilets fitted with the NKS locks can now be found in most parts of the country. There are around 9,000 toilets across the UK fitted with NKS locks.

Mirror

A high quality mirror, which can be used in hand, on its stand, or to hang.

Mattress protector

Supersoft cotton with a terry towelling surfaced mattress protector. 100% waterproof, rustie free. Fully fitted, machine washable.

● Available with your order ● Available on request